

This notice applies to your vehicle.

2016 RAM 2500  
VIN: 3C6UR5HL1GG341729

T51/NHTSA 17V-562



#### YOUR SCHEDULING OPTIONS

1. Visit [recalls.mopar.com](http://recalls.mopar.com) to sign up for email or SMS notifications for when remedy parts become available. You will be asked to provide your Vehicle Identification Number (VIN), provided above
2. Scan below using your smartphone or tablet to sign up to be notified when remedy parts become available



3. Wait for FCA US to contact you again, by mail, with a follow-up recall notice when remedy parts are available
4. Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can sign you up to be notified when remedy parts become available, or answer any other questions you may have

#### DEALERSHIP INSTRUCTIONS

Please reference Safety Recall T51.

# IMPORTANT SAFETY RECALL

## Diesel Water Pump

Dear BRANDON W PARKS:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA has decided that a defect, which relates to motor vehicle safety, exists in certain 2016 model year RAM 2500 vehicles equipped with a 6.7L I6 Cummins Turbo Diesel Engine.

#### WHY DOES MY VEHICLE NEED REPAIRS?

The water pump on your truck <sup>[1]</sup> may experience a failure resulting in an engine compartment fire. **A water pump failure may occur which may result in an engine compartment fire and an increased risk of injury to motor vehicle occupants or persons outside the vehicle.**

#### HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

**The remedy for this condition is not currently available.** We are making every effort to finalize a remedy and obtain parts as quickly as possible, and will service your vehicle free of charge (parts and labor).

FCA US will contact you again, by mail, with a follow-up recall notice when the remedy and/or parts are available. Once you receive your follow-up notice, simply contact your Chrysler, Jeep®, Dodge or RAM dealer right away to schedule a service appointment <sup>[2]</sup>. Additional options for your next steps are included on the left side of this notification. We appreciate your patience.

#### WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit [www.fcarecallreimbursement.com](http://www.fcarecallreimbursement.com) to submit your reimbursement request online <sup>[3]</sup>. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations  
FCA US LLC